

Manufactured for & Marketed by :
Lifelong Online Retail Private Limited

For queries and complaints:
please contact: customercare@lifelongonline.com
www.lifelongindiaonline.com

lifelong

EAR CLEANER WITH CAMERA

User Manual



Built for Relaxation. Built for India.

INTRODUCTION:

Dear Customer,

Congratulations! We welcome you to the Lifelong family, as you welcome the Lifelong Ear Cleaner with Camera to be a part of your home.

We started Lifelong Online with a simple dream of being a part of every Indian household, which is why we have produced a varied assortment of innovative products across a spectrum of categories - Home, Kitchen, Grooming, Fitness, Lifestyle, and Smart Home - to better assist you.

We hope you enjoy using our Lifelong Ear Cleaner with Camera as much as we enjoyed designing it for you.

Delivering promises that last lifelong.

Thank you for choosing us,

Lifelong

Built For India



LLEC09

TABLE OF CONTENTS:

1. About the Product
2. Precautions
3. Operating Instructions
4. Troubleshoot Chart
5. Product Specifications
6. Terms and Conditions
7. Warranty

ABOUT THE PRODUCT:

The Lifelong ear cleaning device featuring a camera is a vital instrument for every member of your family, children, parents, and even pets.

PRECAUTIONS:

- If you have an active ear infection, a ruptured eardrum, or redness, do not use this device.
- If you experience any pain or distress while using, stop using it right away and get medical help.
- Please attentively read the instruction. We disclaim all liability for any injuries that may result from using our goods. Please seek medical advice before using if you have ear drainage, discharge, ear pain, ear perforation, or an accident.
- You can visualise and remove ear wax from the ear canal using the downloaded application.
- Please maintain a secure distance between the eardrum and the ear spoon.
- Please use it with caution to prevent damaging the ear canal by inserting it too deeply.
- Please use ear drops for a few days to soften the ear wax if it is stubborn or difficult to eliminate. To prevent scratching, do not pull too firmly on your ear canal when removing the wax.
- When using the device for the first time and there is a large build-up of earwax, it is best to remove the wax gradually to prevent irritation.
- Use the tool as needed after the initial wax cleansing to prevent any additional wax build-up.
- After use, always disinfect the tool and its attachments with alcohol. Please use a cotton swab and quality alcohol wipes to gently clean the lens. It is forbidden to bathe or cleanse the entire body.
- Using this gadget while it is charging is prohibited.
- To prevent reckless harm, minors are not allowed to use this product alone.

OPERATING INSTRUCTIONS:

Step 1

Download "Soulear" App

For IOS:

Download and install the App " Soulear " from the App Store.

For Android:

Download and install the App" Soulear " from the Google Play Store.

Optional:

Scan the QR Code below to download the App.



Compatible Devices:

Android Phones:

4.4, iOS 9.0 and higher versions. Android system phones like Samsung S7, Galaxy S6 edge, Note 8, S8, S8+, S9+, S10, Google Pixel, XL, Pixel 3, Nexus 6p, Huawei Mate9, Mate 10, Mate 20 Pro, OnePlus, etc.

IOS Phones:

iPhone 6, 6s, 7, 7+, 8, 8+, X, XR, etc.

Notice: This model can't work for computer systems!

Step 2

Long press the switch key to open the device, after 5 seconds, then step into the next operation.



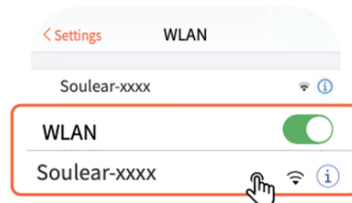
Step 3:

Open the " Soulear " App, click the "Connect Device", follow the pop-up prompt, and click to connect now to jump to the mobile WIFI setting interface.



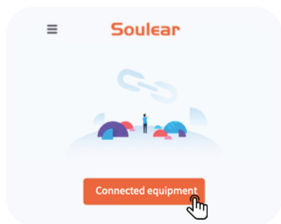
Step 4:

Find "Soulear-xxxx" on the WIFI setting interface and click to connect.

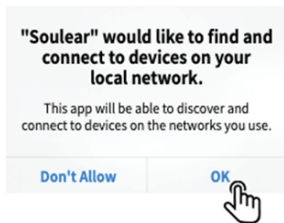


Step 5:

After the mobile phone displays "Soulear-xxxx" WIFI is connected, return to the App again and click the "Connected equipment" to enter the device.



After connecting to the product WIFI connection, you will be asked some questions:
IOS: "Soulear" would like to find and connect to devices on your local network. Suggestion:

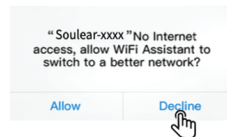


Allow "Soulear" to use wireless data?
Suggestion: Click "WLAN & Cellular/WLAN Only"



Android: If your mobile phone displays the following prompts, Wi-Fi has no data connection, whether to continue trying to use the Wi-Fi? Whether to keep the connection? Whether to switch to Wi-Fi?

Suaaestion: Click "Keep"/"CONNECT"/"Decline" option.



TROUBLESHOOT CHART:

Pl. Change the word “Soulear” with the relevant word

Problem 2: Camera doesn't respond or doesn't light up

Problem 4: Suggestion: 1. Pl. Replace soulear with a relevant word.

Problem 5: Ear endoscope's red light “is” on

Problem 6: Wifi connection breaks.

Problem 7: Suggestions: replace 30s to “30 Seconds”

Problems	Suggestions	Ear endoscope's red light on	Please charge the product
Cannot store photos or videos to your phone	Let Soulear permit the authority of photos, media and files in your device		
Camera is no response, camera doesn't light up	Please charge the device	WIFI connection break	Please restart ear endoscope, open the App, connect to WIFI
App crashed	Please uninstall App and scan the QR code to install	When Iphone prompts "cannot join this WIFI, the network is temporarily unavailable, please try again later"	When the above situation occurs, please try to turn off the product, turn it on again after 30s, and reconnect to WIFI to connect and use.
Live image does not show after launching the app	1.Make sure you connect the correct WIFI ID "Soulear-xxxx". 2.The question: This WLAN network has no Internet access. Connect anyway? Please be sure to choose the "Connect". If you choose "CANCEL" at the first time, you need to forget network of the "Soulear-xxxx" WIFI on your phone, then connect with this WIFI again. Continue to open the app and choose "CONNECT" of this question, so that it can work properly. 3.Enter your mobile device setting and allow the "Soulear" App to access the "WLAN" or "WLAN & Cellular Data". 4.Close the App and open it again. 5.Turn the mobile phone data on, then off again.	When Android phone connects to WIFI, it prompts "Network access is full"	When the above situation occurs, please try to turn off the product, turn it on again after 30s, and reconnect to WIFI to connect and use.
		The power indicator of the ear pick shows red	Please use the matching charging cable to charge
		If the above operating instructions fails to solve the problems, please .contact the seller's customer service by email, and we will provide you with further solutions	

PRODUCT SPECIFICATIONS:

Product Name Ear Cleaner with Camera	Working Frequency 2.4Ghz
Network Standard IEEE 802.11b/g/n	Image Sensor CMOS
Image Transmission Rate 30fps	Gravity Sensor 6 Axis
Environment Temperature 10-50 °C	Charging Time 1.5h
Battery Life About 70minutes	Working Voltage 3.7V-4.2V
Input Parameter 5V=0.4A	Lens Diameter 3.5mm
Rate Power 0.75W	Resolution 1080P
Best Focal Length 1.5-2cm	Charging port USB2.0

Terms and Conditions:

1. This warranty is void if:
 - a. The completely filled warranty card is not presented at the time of servicing the product.
 - b. The product is not operated according to the instructions given under the user manual.
 - c. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
 - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
 - e. Product label specifying the model number, serial number and production code has been removed and altered.
 - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
 - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
 - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
2. Repairs or replacements will be carried out by authorized service provider.
3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be borne by the consumer.

5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not reply on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

Consumer Warranty Card

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

Warranty Service

All Lifelong consumer products are covered against manufacturing defects from their date of purchase.

Name of the product: _____

Model: _____

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification.

Customer Care: customercare@lifelongonline.com

Customer Details

Name: _____

Address: _____

Home Number: _____

Office Number: _____

E-mail Address: _____

Product Details

Model No.: _____

Serial No.: _____

Purchase Date: _____

Invoice Number: _____

Online Site: _____

Please log on to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.