Manufactured for & Marketed by : Lifelong Online Retail Private Limited

For queries and complaints: please contact: customercare@lifelongonline.com www.lifelongindiaonline.com



Built for Taste. Built for India.

# **INTRODUCTION:**

Dear Customer,

Congratulations! We welcome you to the Lifelong family, as you welcome our Lifelong Cookware to be a part of your home.

At Lifelong, our products are carefully built for the needs of India, which is why we have crafted a diverse range of innovative products, across a spectrum of categories - Home, Kitchen, Grooming, Fitness, Lifestyle and Smart Home, to better help you. We then deliver them at the best prices, enriching your everyday living.

We are sure you can't wait to start using your new Lifelong Cookware.

Looking forward to building our bond for life, cheers! Thank you, Team Lifelong



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## **ABOUT THE PRODUCT:**

With Lifelong cookware, you can cook everything from sabzis, Rotis, stir fry vegetables, and more. Highly Scratch-Resistant and Durable, featuring superior scratch resistance, the Lifelong cookware set can withstand regular use and last for a long time

### **PRECAUTIONS:**

- Use only low or medium flame.
- Use very little oil, this avoids food build-up.
- Use only sponges, soft, nylon pads or brushes while cleaning.
- Do not use any harsh abrasive pads or cleaning agents on any of the surfaces as they may cause damage.

### **BEFORE USE:**

- Rinse the cookware before first use, by washing with soap and water.
- Rinse and dry.
- Heat the cookware on a low flame for 30 seconds, pour a tablespoon of cooking oil

and spread it across the non-stick coating.

• Wash the cookware again with soap and water. Rinse and dry. The product is now ready for use.

### **DEVICE CLEANING:**

- Clean the cookware after every recipe using soft wet cloth to avoid food build-up.
- Let the cookware cool down naturally after use before washing it thoroughly with liquid soap and nylon scrubber.
- In case a white film or spots occur (due to minerals from water or starch from

food), clean it with a sponge dipped in vinegar or lemon juice.

#### Terms and Conditions:

- 1. This warranty is void if:
  - a. The completely filled warranty card is not presented at the time of servicing the product.
  - b. The product is not operated according to the instructions given under the user manual.
  - C. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
  - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
  - Product label specifying the model number, serial number and production code has been removed and altered.
  - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
  - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
  - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
- 2. Repairs or replacements will be carried out by authorized service provider.
- 3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
- All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as will as any other expenses and incidentals will be borne by the consumer.

- 5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warrantied, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the lass.
- 6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tot) shall not exceed the original purchase price paid for the product.
- 7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
- No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not reply on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

### **Consumer Warranty Card**

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

#### Warranty Service

All Lifelong consumer products are covered against manufacturing defects from them date of purchase.

Name of the product:

Model: \_\_\_\_\_

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification. Customer Care: customercare@lifelongonline.com

#### **Customer Details**

Name:	
Address:	
Home Number:	
Office Number:	
E-mail Address:	

#### **Product Details**

Model No.:	
Serial No.:	
Purchase Date:	
Invoice Number:	
Online Site:	

Please log on to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.