TRIPLY COOKWARE SET User Manual

Manufactured for & Marketed by :

Lifelong Online Retail Private Limited

For queries and complaints: please contact: customercare@lifelongonline.com www.lifelongindiaonline.com



INTRODUCTION:

Dear Customer,

Congratulations! We welcome you to the Lifelong family, as you welcome our Lifelong 3-Ply Stainless-Steel Cookware set to be a part of your home.

At Lifelong, our products are carefully built for the needs of India, which is why we have crafted a diverse range of innovative products, across a spectrum of categories - Home, Kitchen, Grooming, Fitness, Lifestyle and Smart Home, to better help you. We then deliver them at the best prices, enriching your everyday living.

We are sure you can't wait to start using your new Lifelong 3-Ply Stainless-Steel Cookware.

Looking forward to building our bond for life, cheers! Thank you, Team Lifelong







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ABOUT THE PRODUCT:

The Lifelong 3-ply stainless steel cookware is made using a high technology, triple layer system (Stainless Steel – Aluminium- Stainless Steel). The Inner layer is made up of Food grade 18/10 SS for healthy cooking while the mid layer is aluminium encapsulated which not only helps in even heat distribution but also reduces the cooking time and the outer layer is made of SS-430 magnetic steel to make it induction compatible along with conventional cooking.

PRECAUTIONS:

- Use only low or medium flame.
- Use very little oil, this avoids food build-up.
- Use only sponges, soft, nylon pads or brushes while cleaning.
- Do not use any harsh abrasive pads or cleaning agents on any of the surfaces as they may cause damage.

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USAGE:

Heat Zones & 3-ply stainless steel pans are:

- Suitable for use on gas, electric, halogen, ceramic and induction cooktops.
- It is broiler and oven safe.
- Preheat the pan using the heat setting of stove intended to use when cooking, before adding butter or oil.
- Don't rush to preheating process by using High Heat.
- Heat Settings to be considered while cooking: Always start from MEDIUM Heat and then adjust as required:
 - Use HIGH heat only to boil and reducing liquids.
 - Use Only MEDIUM heat is needed for most cooking, including frying, searing, sautéing and stir-frying.
 - 3. Use LOW heat to warm foods, simmer or in preparing sauces.
- ALWAYS match the pan base size to the hob heat zone it is to be used on. Gas
 flames must always be confined to the base area and NEVER extend up around the
 side walls of the pan
- On any glass-topped hob always lift the pan on and off, or across the surface.
 Never slide the pan as this may cause damage to the pan base as well as to the glass.
- · NEVER heat an empty pan

 If using salt, always add to the hot cooking liquid or food so that it can dissolve thoroughly. Never pour directly onto the stainless-steel surface as it may cause pitting.

CLEANING AND STORAGE:

- Cool pans for a few minutes before washing in hot soapy water.
- Handwash is recommended to preserve the lustre of material.
- Dishwasher safe.
- Liquid dishwashing detergent recommended while doing hand wash with no hash abrasive pads.
- Do not fill hot pans with or plunge into cold water as this will result in irreparable warping
- Use only soft, nylon pads or brushes for removing stubborn residues. Do not use any
 harsh abrasive pads or cleaning agents on any of the surfaces as they may cause
 damage.

Terms and Conditions:

- 1. This warranty is void if:
- a. The completely filled warranty card is not presented at the time of servicing the product.
- b. The product is not operated according to the instructions given under the user manual.
- c. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
- d. Product has been damaged due to installation, epairs, alterations or modifications by unauthorized service organizations or persons.
- e. Product label specifying the model number, serial number and production code has been removed and altered
- f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains. scratches, dents on the casing or paintwork of the product.
- g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
- h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
- 2. Repairs or replacements will be carried out by authorized service provider.
- 3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
- 4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as will as any other expenses and incidentals will be borne by the consumer.

- 5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warrantied, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the lass.
- 6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
- 7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
- 8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not reply on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

Consumer Warranty Card

Dear Customer.

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been decigned consciolly for you with your interest at beart

therefore been designed especially for you with your interest at heart.		
Warranty Service All Lifelong consumer products are covered against manufacturing of them date of purchase. Name of the product:		
Please note: Purchase receipt is necessary for warranty verification. Customer Care: customercare@lifelongonline.com		
Customer Details Name:		_
Product Details Model No.: Serial No.: Purchase Date: Invoice Number: Online Site:		
Please log on to www.lifelongindiaonline.com and complete the online warranty	form with	ı yol

personal and product details within 14 days.