

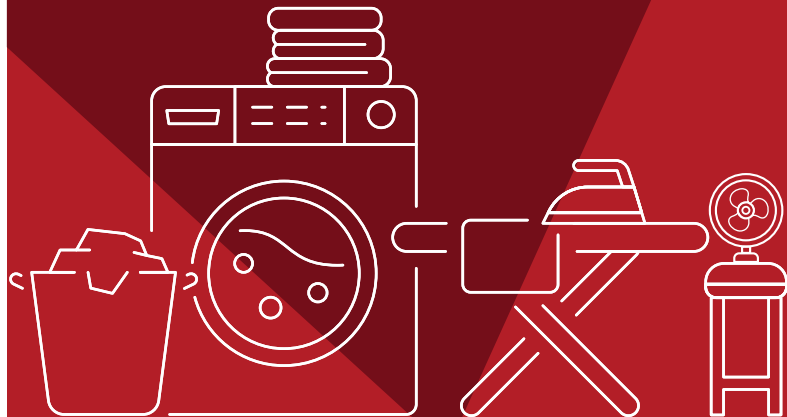
Manufactured for & Marketed by :  
**Lifelong Online Retail Private Limited**

For queries and complaints:  
please contact: [customercare@lifelongindia.com](mailto:customercare@lifelongindia.com)  
[www.lifelongindiaonline.com](http://www.lifelongindiaonline.com)

# lifelong

## STEP LADDER

User Manual



**Built for Home. Built for India.**

## INTRODUCTION:

Dear Customer,

Congratulations! We welcome you to the Lifelong family, as you welcome the Lifelong Step Ladder to be a part of your home.

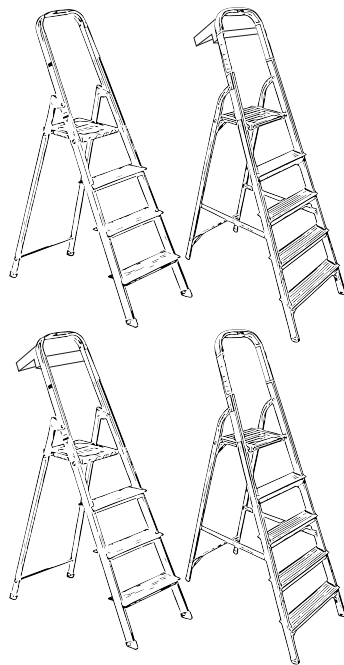
At Lifelong, our products are carefully built for the needs of India, which is why we have crafted a diverse range of innovative products, across a spectrum of categories - Home, Kitchen, Grooming, Fitness, Lifestyle and Smart Home, to better help you. We then deliver them at the best prices, enriching your everyday living.

We are sure you can't wait to start using your new Lifelong Step Ladder.

We know we can't!

Looking forward to building our bond for life, cheers!

Thank you,  
Team Lifelong



**LLSLA04, LLSLAT04, LLSLA05, LLSLAT05**

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## ABOUT THE PRODUCT:

The Lifelong step ladder are made from using high strength Metal, this ladder is ideal and a must have for every household, office, warehouse, shop etc. This product features a corrosion resistant design, which also provides additional safety and support.

## STORAGE / CARE GENERAL:

- It is recommended that ladders be stored away from direct sunlight, excessive heat, dampness or exposure to the elements.
- Store the ladder in a safe place where it cannot be damaged by vehicles, heavy objects or contaminants.
- Store the ladder securely so it does not become a trip hazard or obstruction and cannot fall and injure people.
- When storing ladders, give consideration for preventing use by criminals for gaining unauthorised access, and ensure children and the general public cannot climb the ladder.

## FEATURES:

- Knee height guardrail for safety.
- Rails made from aluminium extruded profiles for maximum stability.
- Tray to keep your tools while working LLSLAT04 and LLSLAT05.
- Wide and comfortable platform with non-slip surface.
- Front & Rear rail strengthened by riveting to each other.
- Wide, deep steps with non-slip surface.
- Steps strengthened by riveting to rails.
- Slip-resistant.

## DOS & DON'TS:

- This product is not a toy and is only to be used for its designated purpose.
- Never carry out any alterations or modifications to the ladder design.
- Do not move a ladder whilst standing on it.
- For outdoor use, use caution to the wind.
- Do not overload the product.
- Make sure to distribute weight evenly on the ladder.
- Do not use the step ladder on uneven ground.
- When using the step ladder, be sure to only stand on lower treads. Never step on the tread at the stop.
- Keep your body centred and do not overreach as this will increase the chance of falling and injury.
- Keep fingers, loose clothing, and hair away whilst folding the product.
- This product is not suitable for use by children.
- Leaving the product outside and exposed to weather, especially direct sunlight, rain and salt air, will speed the weathering process. This can be slowed by removing the product from these conditions or covering the product with a suitable cover.
- Do not spend long periods on a ladder without regular breaks. Tiredness is a risk.
- Prevent damage of the ladder when transporting e.g. by fastening and, ensure they are suitably placed to prevent damage.

## Terms and Conditions:

1. This warranty is void if:
  - a. The completely filled warranty card is not presented at the time of servicing the product.
  - b. The product is not operated according to the instructions given under the user manual.
  - c. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
  - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
  - e. Product label specifying the model number, serial number and production code has been removed and altered.
  - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
  - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
  - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
2. Repairs or replacements will be carried out by authorized service provider.
3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be borne by the consumer.
5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not rely on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

## Consumer Warranty Card

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

### Warranty Service

All Lifelong consumer products are covered against manufacturing defects from their date of purchase.

Name of the product: \_\_\_\_\_

Model: \_\_\_\_\_

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification.

Customer Care: [customercare@lifelongonline.com](mailto:customercare@lifelongonline.com)

### Customer Details

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Number: \_\_\_\_\_

Office Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Product Details

Model No.: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Online Site: \_\_\_\_\_

Please log on to [www.lifelongindiaonline.com](http://www.lifelongindiaonline.com) and complete the online warranty form with your personal and product details within 14 days.