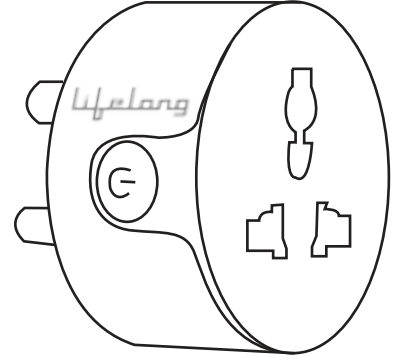


مملکت

SMART HOME

Lifelong 10A Smart Plug



App
Control



Wi-Fi
Connection



Voice
Control



Set
Timers



Works with
Google
Assistant



Works with
Amazon Alexa

1 YEAR
WARRANTY

Input Voltage: 100-240VAC

Output: 10A



Wireless Type: 2.4 GHz

App Support: iOS / Android

TIPS

1. Only supports 2.4 GHz Wi-Fi network.
2. Simplified steps to install App on your smart phone or tablet on Apple/Google Play Store.
3. Works with Amazon Alexa, Google Home.

HOW TO CONNECT SMART PLUG TO WI-FI NETWORK

1. Download “Lifelong Smart” Home App from  or .
2. Download or scan the QR code and install the “Lifelong Smart” Home App for either iOS and Android.
3. Once downloaded, the app will ask you to register your device.
4. Enter your email id. You will then be redirected to create a password.
5. You will receive a mail with a code in case you had an account and forgot your password.



Please note: there're two modes configurations (Quick Mode / AP Mode) available for you to choose before adding the device to app. Quick Mode is recommended.

QUICK MODE CONFIGURATION (COMMON)

1. Make sure quick mode configuration is initiated: the indicator light blinks blue rapidly (twice per second). If it blinks in blue colour slowly (once every 3 seconds), press and hold the power button on the Smart Plug for 6 seconds until the indicator light blinks rapidly.
2. Tap the icon “+” on the top right corner in “Lifelong Smart” Home App, choose your device type and enter into “Add Device”.



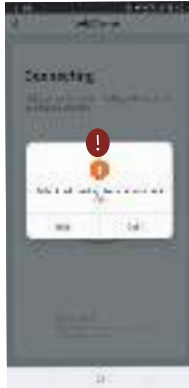
3. Follow the in-app instructions to connect the Smart Plug to your Wi-Fi network.



4. Once connected, the App will prompt the connection, and click “Done”.
5. Now you can control the Smart Plug through “Lifelong Smart” Home App.
6. Once the configuration is completed successfully, the indicator light will turn to solid blue and the device will be added to the “Device List”.

AP MODE CONFIGURATION

1. Make sure AP mode configuration is initiated: The indicator light blinks in blue colour slowly (once every 3 seconds). If it blinks blue rapidly (twice per second), press and hold the power button on the Smart Plug for 6 seconds until the indicator light blinks slowly.
2. Tap the icon “+” at the top right corner in “Lifelong Smart” Home App tab and then select the device type (Electrical outlet), enter into the “Add Device” page, click “AP Mode” at the top right corner of “Add Device” tab to add device.





3. Follow the in-app instructions to connect the Smart Plug to your Wi-Fi network.

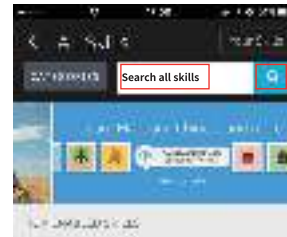
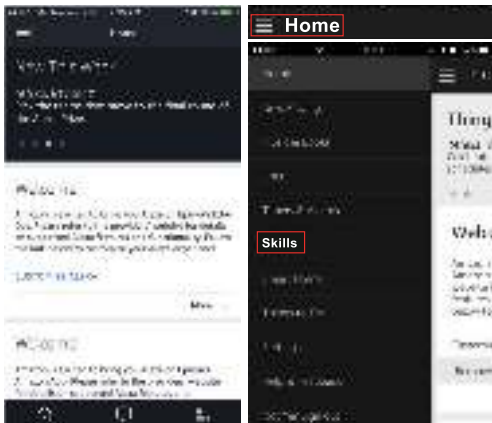


4. Once connected, the App will prompt the connection, and click “Done”.
5. Now you can control the Smart Plug through “Lifelong Smart” Home App.
6. Once the configuration is completed successfully, the indicator light will turn to solid blue and the device will be added to the “Device List”.

Please note: you can add the Smart Plug to Echo/ Google Home following this instructions below. Or the one on the app (Open “Lifelong Smart” Home App, go to “Profile” -> “Integration” , tap “Amazon Echo” or “Google Home” and install).

HOW TO CONNECT SMART PLUG TO AMAZON ALEXA

1. Launch “Lifelong Smart” Home App”, sign in your account and make sure Smart Plug is in device list.
2. Modify device name so that Alexa can easily recognize, such as: Living Room Plug, Bedroom Plug, etc.
3. Minimize “Lifelong Smart” Home App, then Launch the Alexa App and sign in your Alexa account and make sure you have at least one Alexa voice-controlled device installed like Echo, Echo dot, etc.
4. In the upper left corner of Home page, click  button to show App menu. Then clicks  in the menu.



6. Enable “Lifelong Smart” to the skill, then sign in with your Lifelong Smart Home account to complete the account linking.

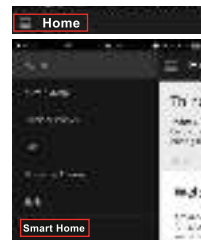




7. After linked account successfully, you can ask Alexa to discover devices. Alexa will show all the discovered devices after 20 seconds.



8. Back to Menu by clicking  button, and then click  button.

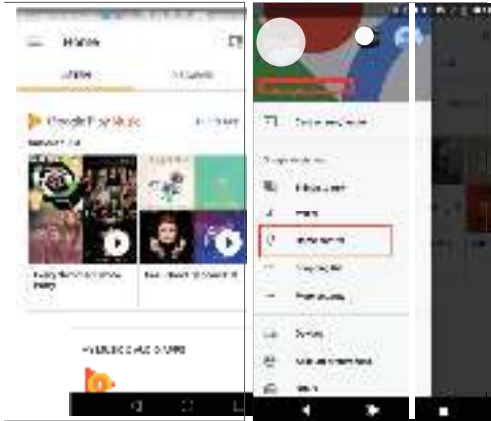


9. In “Lifelong Smart” Home App”, you can group your devices for different categories. Your “Lifelong Smart” has been skilled with Alexa . Now you can control your Smart Plug through Alexa.

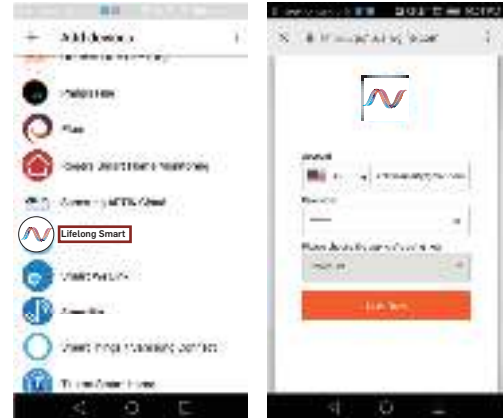


HOW TO CONNECT SMART PLUG TO GOOGLE HOME

1. Launch the Google Home App and make sure Google Home speaker is installed. If not, please follow Google Home speaker installation instruction to complete the installation.
2. Once Google Home is installed, in the upper left corner of App Home page, click button to show App menu. Then click "Home Control" in the menu.



3. On "Add device" page, scroll down to find "Lifelong Smart" and then click it. Sign in with "Lifelong Smart" Home App account and password. Choose "Lifelong Smart" in the dropdown menu to complete the account linking.



4. After successful account linking, in Google Home App you can see all the smart devices from your "Lifelong Smart" Home App account. You can assign rooms for each device.

5. Now you can use Google Home to control your smart devices, you can say like:

OK Google, turn on/off wall plug

OK Google, set bedroom lplug on/off.



TROUBLESHOOTING & FAQ

1. What devices can I control with the Smart Plug?

You can control lights, fans, portable heaters, and any small appliances in accordance with the Smart Plug's specifications.

2. What should I do when I cannot turn Smart Plug on or off?

Make sure your mobile devices and the Smart Plug are connected to the same Wi-Fi network.

Make sure the devices connected to the Smart Plug are turned on.

3. What should I do when device configuration process has failed?

You could:

- Check whether the Smart Plug is powered on or not.
- Check whether your mobile device is connected to 2.4 GHz Wi-Fi network.
- Check your network connectivity. Make sure the router is working properly:

If the router is a dual-band router, please select 2.4G network and then add Smart Plug.

Enable the router's broadcasting function.

Configure the encryption method as WPA2-PSK and authorization type as AES, or set both as auto.

Wireless mode cannot be 11n only.

- Check for Wi-Fi interference or relocate the Smart Plug to another location within the signal range.

- Check whether the router's connected devices reach the amount limit. Please try to turn off some device's Wi-Fi function and configure Smart Plug again.

- Check if router's wireless MAC filtering functions in enabled.

Remove the device from filter list and make sure the router is not prohibiting Smart Plug from connection.

- Make sure the password of your Wi-Fi network entered in App is correct when adding Smart Plug.

- Make sure the Smart Plug is in ready for App-Configuration:

the indicator light is quick blinking blue (twice per second) for quick mode configuration, slow blinking blue (once every 3 seconds) for AP mode configuration.

Repeat the App-configuration process.

Factory reset the Smart Plug and tries to add it again.

4. Can I control device through 2G/3G/4G cellular networks?

The Smart Plug and the mobile device are required to be under same Wi-Fi network when adding the Smart Plug for the first time. After successful device configuration, you can remotely control the device through 2G/3G/4G cellular networks.

5. How can I share my device with family?

Run the "Lifelong Smart" Home App, go to "Profile" -> "Device Sharing" -> "Sent", tap "Add Sharing", now you can share the device with added family members.

6.How to reset this device?

Factory reset: After Smart Plug is plugged into a power socket, press and hold (for 6 seconds) the power button for factory reset until the indicator light blinks blue rapidly.

Indicator lighting pattern:

Quick blinking blue light (twice per second): Quick mode configuration is initiated.

Slow blinking blue light (once every 3 seconds): AP mode configuration is initiated.

Solid blue light: The Smart Plug is connected to the Wi-Fi network.

Light is Off: Smart Plug is switched on, only on Wi-Fi network.

Consumer Warranty Card

Dear Customer,
Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

Warranty Service

All Lifelong consumer products are covered against manufacturing defects from their date of purchase.

Name of the product: _____

Model: _____

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification.

Customer Care: customercare@lifelongindia.com

Customer Details

Name: _____

Address: _____

Home Number: _____

Office Number: _____

E-mail Address: _____

Product Details

Model No.: _____

Serial No.: _____

Purchase Date: _____

Invoice Number: _____

Online Site: _____

Please log onto to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.

Terms and Conditions:

- This warranty is void if:
 - The completely filled warranty card is not presented at the time of servicing the product.
 - The product is not operated according to the instructions given under the user manual.
 - Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
 - Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
 - Product label specifying the model number, serial number and production code has been removed and altered.
 - Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
 - Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
 - Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
- Repairs or replacements will be carried out by authorized service provider.
- During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
- All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be borne by the consumer.
- Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
- Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
- However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
- No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not rely on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

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Lifelong Online Retail Private Limited

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