

Manufactured for & Marketed by:
Lifelong Online Retail Private Limited

For queries and complaints:
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Instant Water Heater



USER MANUAL

INTRODUCTION:

Dear Customer,

Congratulations!

We welcome you to the Lifelong family, as you welcome our Lifelong Flash VX Instant Water Heater to be a part of your home.

At Lifelong, our products are carefully built for the needs of India, which is why we have crafted a diverse range of innovative products, across a spectrum of categories - Home, Kitchen, Grooming, Fitness, Lifestyle and Smart Home, to better help you. We then deliver them at the best prices, enriching your everyday living.

We are sure you can't wait to start using your new Lifelong Flash VX Instant Water Heater.

We know we can't!

Looking forward to building our bond for life, cheers!

Thank you,
Team Lifelong

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ABOUT THE PRODUCT:

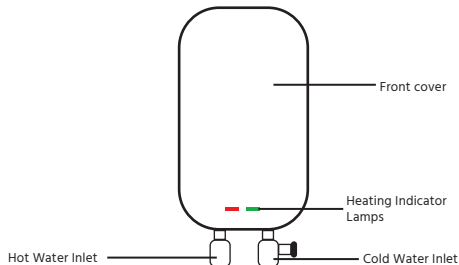
Lifelong's Flash and Flash Pro Instant water heaters have the perfect balance of design and performance. Their ergonomic design with a rare combination of technology and style makes them the ideal addition to your home.

SAFETY PRECAUTIONS:

During Installation:

1. Do not install the Water Heater where there is direct sunlight or rain. It has to be installed indoors only.
2. Do not install the Water Heater where water splashes on the Water Heater.

PRODUCT MARKINGS:



SAFETY DEVICES:

The Multi-function Safety valve may drip during the usage of the heater. As the water is heated, it expands and tries to flow back through the inlet pipe but is prevented by the presence of the non-return valve. Hence water may drip from the Multi-function Safety valve. Therefore, Discharge Outlet is provided to discharge water from the Water Heater. To avoid dripping, it is recommended to install non-return valve at a distance of at least 40 feet away from the inlet of the Water Heater.

USING THE PRODUCT:

Important:

These instructions have been written as a guide for the proper installation and operation of your Water Heater. Lifelong will not accept any liability where these instructions have not been followed. However, for your safety and to avoid damage caused by improper installation, it is recommended that the Water Heater must be installed by an Authorised Service Technician.

Before proceeding with the installation instructions:

1. Inspect the Water Heater and its component parts for possible damage. Do Not install or attempt to repair any damaged component parts. If you detect any damage in the Water Heater, please contact the dealer where the Water Heater was purchased or call Lifelong Customer Care Centre.

2. Verify that the voltage being supplied corresponds to that which is marked on the Water Heater manual.

Installation:

Filling the Water Heater Tank:

1. Open a nearby hot water faucet to permit air to escape.
2. Open the cold-water inlet valve fully, filling the Water Heater and the piping.
3. Close hot water faucet when water flows.
4. Check all the connections to see if there is any leakage. In case of a leakage, drain the Water Heater completely, repair the leaking joint and then refill the Water Heater.

Connecting to Electrical Supply:

1. Customer should procure a suitable plug with adequate ratings for 4.5 kW unit.
2. For a 4.5 kW unit, the power plug should be having a minimum 20 Amps rating.
3. Find a separate socket for power plug and make sure the socket is in firm contact with the plug. Ensure that reliable earthing has been done.

Connecting power cord and plug (for 4.5 kW unit):

1. The RED, BLACK and GREEN wires in the power cord corresponds to Live, Neutral and Earth connections.
2. These should be connected in the plug accordingly. It is not permitted to leave out or short the earth wire with Neutral.

3. Reliable earthing in the circuit should be ensured by the customer before installation.
4. Ensure that the Live, Neutral and Earth Terminals in the plug corresponds to the same in the socket.
5. Use a pen multi-meter to check the socket for any reversed Live and neutral lines and take corrective action by a qualified electrician if required.

PRODUCT SPECIFICATIONS:

Model Name	Power Consumption	Rating
LLWH110 3L	3.0 KW	230V/50 Hz AC

TROUBLE SHOOTING:

The Water Heater may not operate as desired if used incorrectly or there is a minor cause, even though the product has no fault. In these cases, check the following issues to solve simple problems without the help from the Customer Care Centre. If the problem does not solve after checking the following issues, Contact Customer Care Centre.

Problems	Possible Cause (s)	Solution
Power indicator lamp and heating indicator lamp does not glow.	No power supply to the Water Heater.	Check power supply & switch on electrical switch.
	Thermal cut-out has tripped or problem in internal wiring error.	Call customer care centre.
Power indicator lamp and heating indicator lamp glow but no hot water.	Heating element breakdown or internal wiring error.	Check power supply & switch On electrical switch.
Water temperature is too high.	Improper thermostat operation.	Call customer care centre.
	Thermal cut-out not operating.	Call customer care centre.
Water heats slowly.	Low voltage at supply mains.	Check voltage at supply mains.
	Heating element is faulty.	Call customer care centre.
Piping connection leaks.	Connection not sealed.	Re-connect piping, using Teflon Tape.

Problems	Possible Cause (s)	Solution
Water leakage from product.	Leakage in tank or other parts.	Switch OFF power immediately & call customer care centre.
Water dripping from multi-function safety valve during heating.	Non-return valve is installed close to the inlet of the water heater.	Install non-return valve at a distance of at least 40 feet from the inlet of the water heater. If problem still persists call customer care centre.

Consumer Warranty Card

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

Warranty Service

All Lifelong consumer products are covered against manufacturing defects from their date of purchase.

Name of the product: _____

Model: _____

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification.

Customer Care: customercare@lifelongindia.com

Customer Details

Name: _____

Address: _____

Home Number: _____

Office Number: _____

E-mail Address: _____

Product Details

Model No.: _____

Serial No.: _____

Purchase Date: _____

Invoice Number: _____

Online Site: _____

Please log on to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.

Terms and Conditions:

1. This warranty is void if:

- a. The completely filled warranty card is not presented at the time of servicing the product.
 - b. The product is not operated according to the instructions given under the user manual.
 - c. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
 - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
 - e. Product label specifying the model number, serial number and production code has been removed and altered.
 - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
 - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
 - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
2. Repairs or replacements will be carried out by authorized service provider.
 3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
 4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be

5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not rely on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.