

Wonglana

KITCHEN

MAKING IT POSSIBLE

Hard Anodised Concave Tawa



Non-Toxic and
Non-Reactive



Tough and Scratch
Resistant



Easy to
Clean



Long
Lasting



High Cooking
Performance



Metal Spoon
Friendly



Compatible
With Gas &
Induction

**2 YEAR
WARRANTY**

Welcome to the Lifelong family

Dear Customer,

Congratulations on purchasing Lifelong Hard Anodised Concave Tawa and a warm welcome to the Lifelong family. At Lifelong, we take pride in developing quality products for your home, health and happiness. Through constant innovation in our products, we have been able to develop a wide spectrum of products across Home, Kitchen, Grooming and Wellness categories. We strive to enrich the lives of the modern consumer every day.

Keeping that in mind, we have offered all our products at a fair and honest price.

We hope that the Hard Anodised Concave Tawa serves you and your family's needs without any hassles.

Thanks again for becoming a part of the Lifelong family. Enjoy using the product!

Warm Regards,
Team Lifelong

BEFORE FIRST USE

Remove sticker/label. Remove any adhesive that may be left by the sticker with baby or vegetable oil. Wash in hot water with soap or a mild detergent; rinse in clear water and dry. Do not wash in a dishwasher.

SUITABLE HEAT SOURCES

Lifelong Hard Anodised Cookware can be used on domestic gas, electric, kerosene or halogen stoves. Do not use pan on a coal fire or any source that cannot be regulated. Ensure that the stove surface in contact with the pan is free of grease and dirt.

REGULATE HEAT

Lifelong Hard Anodised Cookware conduct heat evenly and efficiently so high heat is rarely necessary. When preheating pan on high heat, do not lose track of time so that it becomes too hot. To achieve good results, regulate the heat used with the pan.

While cooking in the Hard Anodised pans heat pan for some time before adding oil; add oil and heat briefly; add food. When cooking in batches, for subsequent batches, food can be added immediately after adding oil.

TO MINIMIZE STICKING

(such as dosa, uttapam, poori, pancakes):

Before heating pan, add oil or ghee. Heat pan on medium-high heat till oil just begins to smoke. Reduce heat to medium.

This is the point to pour spices and tadka into the pan.

All foods should be at room temperature before beginning to cook.

AVOID SCRATCHING, DAMAGE

Do not cut or chop on pan with a knife or other sharp instrument such as the edge of a metal spatula. Do not drop pan or bang it with hard or sharp objects. Plastic handles and knobs and glass lids can break under a sharp or forceful blow – handle with care. Do not bang pan on pan supports. Do not drag pan across the pan supports – lift it. Do not put pan with plastic handle or lid with plastic knob in a hot oven or under a broiler as it may get damaged.

Consumer Warranty Card

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

Warranty Service

All Lifelong consumer products are covered against manufacturing defects from their date of purchase.

Name of the product: _____

Model: _____

Warranty coverage: 2 Years

Please note: Purchase receipt is necessary for warranty verification.

Customer Care: customercare@lifelongindia.com

Customer Details

Name: _____

Address: _____

Home Number: _____

Office Number: _____

E-mail Address: _____

Product Details

Model No.: _____

Serial No.: _____

Purchase Date: _____

Invoice Number: _____

Online Site: _____

Please log onto to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.

Terms and Conditions:

1. This warranty is void if:
 - a. The completely filled warranty card is not presented at the time of servicing the product.
 - b. The product is not operated according to the instructions given under the user manual.
- C. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
- d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
- e. Product label specifying the model number, serial number and production code has been removed and altered.
- f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
- g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
- h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
2. Repairs or replacements will be carried out by authorized service provider.
3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be borne by the consumer.
5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied terms and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not withstanding the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not rely on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

Manufactured for & Marketed by :
Lifelong Online Retail Private Limited

Make in India

For queries and complaints:

please contact: customercare@lifelongindia.com

www.lifelongindiaonline.com