

Terms and Conditions

1. This warranty is void if:

- a. The completely filled warranty card is not presented at the time of servicing the product.
 - b. The product is not operated according to the instructions given under the user manual.
 - c. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
 - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
 - e. Product label specifying the model number, serial number and production code has been removed and altered.
 - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
 - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
 - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
2. Repairs or replacements will be carried out by authorized service provider.
3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
4. All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as well as any other expenses and incidentals will be borne by the consumer.

5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warranted, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the law.
6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profits, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply notwithstanding the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
8. No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not rely on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

Manufactured for & Marketed by :
Lifelong Online Retail Private Limited

Made in China

For queries and complaints please contact:
customercare@lifelongindia.com
www.lifelongindiaonline.com

lifelong

NECK MASSAGER LLM63



One Touch
Usage



Portable and
Easy to use



Light Weight



Advanced Heat
Functions

Handling Instruction



HT(HEATER)



Way of using buttons
If you want to adjust the buttons while working, press one time, it will be closed;
Press again, it will be open

ON/OFF



On off
Working time: 15m
It will be closed after using for 15m.

DR(DIRECTION)



You can adjust the direction of turning.
It can be used effectively in specific areas.
You can massage specific part of your body.

Consumer Warranty Card

Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

Warranty Service

All Lifelong consumer products are covered against manufacturing defects from the date of purchase.

Name of the product: _____

Model: _____

Warranty coverage: 1 year

Please note:

Purchase receipt is necessary for warranty verification.

Customer Care: customer@lifelongindia.com

Customer Details

Name: _____

Address: _____

Home Number: _____

Office Number: _____

E-mail Address: _____

Product Details

Model No.: _____

Serial No.: _____

Purchase Date: _____

Invoice Number: _____

Online Site: _____

Please log onto to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.

Safety Precautions

1) When nobody cares it, please pull out the plug from the socket.

In addition, when it is out of using or opening it, you must pull out the plug.

2) To avoid overheat, electric shock, or injury, do not use the product in Pillows or blankets under operation.

3) If the product is close to the children, physical impairment and disability when using, they need comprehensive the guide.

4) Please use it according to the manual of the product. Do not use non-manufacturing accessories recommended by other manufacturer.

Precautions

In order to reduce the risk of electric shock danger, please follow the instructions below:

1) After using or before cleaning products, please pull out the plug.

2) If the product falls into the water, do not touch the wet product. You must pull out the plug.

3) Do not use the product when taking a shower or a bath

4) Do not place the product in water or other liquid.

Notice

- ★ It must be provided in the transformer (DC 12V 2A) or confirm the rated voltage and then use.
- ★ Make sure that products and transformer correctly contact.
- ★ Don't pull the connection by force, the bad connection of transformer will cause the product to stop work.
- ★ Do not use it in the bathroom and humid environments.
- ★ Please do not place the product on the solid surfaces to use, because it will be damaged.
- ★ The product is with heating on the surface, the people who are insensitive must pay attention to it.
- ★ If a product is something wrong, do not privately disassembly it.

Specifications

Product Name: Neck Massager

DC Input Voltage: 12V AC Input Current: 1.5-2.0A

Power Rating: 24W

Frequency: 50Hz

Benefits

- Improve the quality of sleep
Massage can make the body relax, eliminate fatigue, and relieve pressure.
It also can improve sleep and improve sleep quality.
- Improve body function
Massage can promote blood circulation for the body to provide adequate nutrients, improve lymph detoxification, relax the muscles to maintain body balance of yin and yang.
- Condition gastrointestinal function
Massage can improve gastrointestinal function, promote the new supersedes the old, improve digestion.
Help digestion, relieve constipation and other gastrointestinal adverse circumstances.

Trouble Shooting

If you encounter problems when using it, please refer to the following tips and Solutions. If the massager is still in the fault state or not available, please turn off the power and unplug the plug. Users do not disassemble or repair massager by yourself. You should ask the seller to help you.

Condition	Possible reasons /Solutions
Unable to start the massager	Make sure the power plug is in socket. Confirm the switch is on. Confirm if the button has been pressed.
When using, it suddenly stops to work.	Please check whether the power plug is pulled out or not. Confirm if the plug has a bad connection. Maybe press the button control carelessly. Automatic timer sets for 15 minutes time has passed. If the overheating protection device starts, please turn off the main power supply, and wait for the massager cooling. If the problem persists, please do not continue to use and contact the company repair service center.