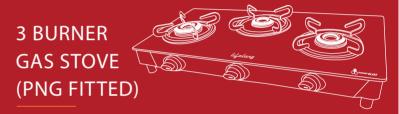


MAKING IT POSSIBLE











PNG Compatible Break Resistant Heat Resistant Nylon Glass cooktop

Covered Knobs

High Powered Spill-Proof Burners stainless steel Trays

# Welcome to the Lifelong family

Dear Customer,

Congratulations on purchasing Lifelong 3 Burner Gas Stove (PNG) and a warm welcome to the Lifelong family. At Lifelong, we take pride in developing quality products for your home, health and happiness. Through constant innovation in our products, we have been able to develop a wide spectrum of products across Home, Kitchen, Grooming and Wellness categories. We strive to enrich the lives of the modern consumer every day.

Keeping that in mind, we have offered all our products at a fair and honest price.

We hope that the 3 Burner Gas Stove (PNG) serves you and your family's needs without any hassles.

Thanks again for becoming a part of the Lifelong family. Enjoy using the product!

Warm Regards, Team Lifelong

# **Safety Precautions**

- 1. Use Piped Natural Gas (PNG) as Provided by service Provider of area.
- 2. Ensure there are no inflammable substances kept near the Gas Stove
- 3. Use the Gas Stove for cooking purposes only
- 4. For the hose / tube. use a quality rubber hose only. suitable for use with an PNG stove
- Do not use a plastic vinyl hose as it may be inflammable. The rubber hose should not touch any part of the Gas Stove or be kept underneath it
- 6. Switch off the fans in the kitchen when the Gas Stove is in use.
- Make sure the rooms / kitchen where the Gas Stove is placed in are well ventilated. It is not advisable to use the Gas Stove for long periods in a small room or in a closed place without proper ventilation
- 8. While in use & immediately after use. do not touch the pan supports as they get very hot.
- For better & longer service. keep your Gas Stove clean at all times. The pan support (according to model) can be removed for cleaning purposes
- 10. Never attempt to dismantle or repair the Gas Stove on your own. In case of any difficulty or problem contact your gas dealer or contact our customer care executive to have it addressed. Please take the Services of only authorised representative.

### **Basic Operation**

- 1. The PNG Stove is simple & safe to use. Begin by placing the Gas Stove on a horizontal working table
- Connect the Gas Stove to the Pipe valve by fitting the free end of the rubber tube to the inlet connection nozzle. The rubber tube should be laid in such a manner so as to avoid sharp bends
- 3. While lighting the burner, first open the gas-regulating valve on the Pipe. Bring a lighted match stick close to the burner which is to be lit. Then, push the relevant knob & turn it in the clock / anti clockwise (as per model specification) direction to the "ON" position
- 4. Turn the stove knob to "OFF' position & close the PNG valve.
- 5. Take care to avoid spillage while cooking as this may result in extinguishing of flame & clogging of burner holes
- Before removing a dish from the burner, turn off the appropriate knob. As a safety precaution. keep the main regulating valve of the pipe closed when you are not using your Gas Stove

# Gas Leak

Gas Leak If gas leak is felt through a gas smell or otherwise, immediately close the main gas valve of the pipe & any of the burners if they are already in "ON" position on the Gas Stove. Open up all windows & call your gas supply agent / gas dealer customer care immediately. Do not switch "ON" or "OFF any electric point or light a match stick or use a lighter when a gas leak is detected / suspected

## Note:

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Product is compatible with PNG only. For conversion to LPG compatibility. Please contact Brand Authorised Service Partner. The conversion will be a paid service. Warranty void if customer goes for self-intervention.

### **Trouble Shooting**

Problem	Possible Cause	Solution
	Main gas valve closed	Open main gas valve
Gas Stove does not ignite	Rubber hose bent / blocked	Straighten the hose, or remove the blockage or change hose
	No gas supply	contact local PNG distributor
	Leakage from gas hose	Refit or replace the gas hose
	Gas knob not closed properly	Shut OFF gas knob properly
Gas leakage/ smell	Burner not lit after putting ON gas knob	Reignite the burner
	Leakage from Pipe	Inform PNG customer care
lf flame is abnormal	Flame ports are blocked	Clean the flame ports
	Burner top fittingis improper	Fit burner in right position
	Knob position not correct	Knob should be at ON position
	Supply of Gas	Call PNG customer care

### **Consumer Warranty Card**

#### Dear Customer,

Thank you for choosing a Lifelong consumer product. All Lifelong Consumer products are designed and manufactured to the highest standards to deliver high quality performance, as well as easy installation and use. At Lifelong, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been designed especially for you with your interest at heart.

#### Warranty Service

All Lifelong consumer products are covered against manufacturing defects from them date of purchase.

Name of the product:

Model:

Warranty coverage: 1 year

Please note: Purchase receipt is necessary for warranty verification. Customer Care: customercare@lifelongindia.com

#### **Customer Details**

Name:	
Address:	
Home Number:	
Office Number:	
E-mail Address:	

### **Product Details**

Model No.:	
Serial No.:	
Purchase Date:	
Invoice Number:	
Online Site:	

Please log onto to www.lifelongindiaonline.com and complete the online warranty form with your personal and product details within 14 days.

#### Terms and Conditions:

- 1. This warranty is void if:
  - a. The completely filled warranty card is not presented at the time of servicing the product.
  - b. The product is not operated according to the instructions given under the user manual.
  - C. Damages are caused by lightning, abnormal voltage, water or other liquid intrusion, fire, flood, accident, negligence or improper handling.
  - d. Product has been damaged due to installation, repairs, alterations or modifications by unauthorized service organizations or persons.
  - e. Product label specifying the model number, serial number and production code has been removed and altered.
  - f. Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
  - g. Claims damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
  - h. Defects or faults in product which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
- 2. Repairs or replacements will be carried out by authorized service provider.
- 3. During the limited warranty period, Lifelong or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Lifelong and/or its authorised servicer.
- All expenses incurred in collecting the unit (s) or part(s) thereof from authorised service provider as will as any other expenses and incidentals will be borne by the consumer.

- 5. Lifelong obligations are limited to the repair and replacement of the defective product. Except as set forth above, there are no other express or implied warranty and all warrantied, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by the laws.
- 6. Lifelong total liability for damages relating to or arising out of the purchase or use of the product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the product.
- 7. However in no event shall Lifelong and Lifelong authorized distributors be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for the loss of revenue, business, profils, goodwill, or contracts, business interruptions, loss of business information or any other pecuniary loss.) Whether or not Lifelong has been advised of the possibility of such damages. These limitations shall apply not with standing the failure of the essential purpose of any limited warranty. This limited warranty does not affect consumer's statutory rights under the law.
- No carrier, dealer or employee is thereof authorized to make modifications to this warranty and you should not reply on any such representation. Lifelong reserves the right to amend the terms and conditions if necessary.

Manufactured for & Marketed by : Lifelong Online Retail Private Limited Made in India For queries and complaints: please contact: customercare@lifelongindia.com www.lifelongindiaonline.com